

151 / General Policies

Readers Advisory Services

The Villa Park Public Library provides services to promote recreational enjoyment of books and authors of all genres and formats by providing patrons of all ages with personalized consultation, suggestions, and assistance in locating and choosing materials. Each person's reading and viewing tastes will be taken seriously and without judgment.

Service parameters include:

- Staff will use a variety of methods to assist patrons. Examples include attractive displays, read-alike bookmarks, genre labels, book talks, and databases such as Novelist K-8, Novelist Plus, and FirstSearch.
- Staff will write and share reviews of materials with patrons through platforms including print and online.
- Readers Advisory questions will be answered in person, by phone, or by electronic means.
- Other resources such as Interlibrary Loan will be offered to the patron if library's collection does not fill the request.
- Staff will participate in available continuing education opportunities. Training is available via webinar, journals, and off-site meetings.

See related *Policy 102: Mission Statement*

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