

VALUES STATEMENT

The Villa Park Public Library Board of Trustees, staff, and volunteers are committed to the following values:

- We value our patrons by responding to them with equal, respectful, accurate, and friendly service.
- We value our patrons' right to privacy, confidentiality, and intellectual freedom.
- We value reading and learning as core elements for growth.
- We value full and equal access to information, collections, and programs.
- We value our residents by developing strong relationships with community volunteers and organizations.
- We value educated and motivated staff members who aspire to the highest level of customer service and ethical standards.

Approved 10/28/2020